

TERMS & CONDITIONS:

Fitness Storm is a dynamic application enables the users to train with world class trainers through HD step-by-step instructional videos.

SERVICE DESCRIPTION

This application is a registered business in Saudi Arabia.

Fitness Storm enables the users to train with world-class trainers through HD step-by-step instructional videos and helping them to have the body shape they have always dreamed of.

USING THIS APPLICATION

Your use of this application is subject to your irrevocable acceptance without modification of these terms of use (the 'Terms') and you agree to use this application in accordance with and subject to these terms. The Terms as set out hereunder constitute the entire agreement between you and Fitness Storm. If you do not read or accept these terms, do not use this application

By accessing any part of Fitness Storm application, you consent to be bound by these terms.

As a condition of your use of this application, you undertake to Fitness Storm that you will not use this application for any purpose that is unlawful or prohibited by these terms.

IMPORTANT INFORMATION

Customer using the application who are minor /under the age of 18 shall not register as a user of the application and shall not transact on or use the application only under the supervision of their parents.

Cardholder must retain a copy of transaction records and merchant policies and rules.

You are responsible for maintaining the confidentiality of your account.

You should never share your account information with anyone else.

The Developer reserves the right to cancel your account in case of finding any misuse of the application.

You are responsible for entering your information correctly when signing up to provide you with appropriate exercises that fits your activity level.

As we offer exercises for beginners, moderately active and pro.

Users are responsible for selecting the right instructor and exercises for their needs.

Fitness Storm. Is not responsible for any injury or harm might occur while exercising or performing inappropriate exercises.

Fitness Storm is targeting the individuals healthy enough to perform different types of exercises. In case you suffer from any injuries or specific health conditions, make sure to consult your physician before registering in our application.

If you are pregnant or breastfeeding, make sure that your doctor has specifically approved your use of the application.

TERMS AND CONDITIONS FOR PERSONAL TRAINING:

Personal training sessions, consultations, and subscriptions to fitness program packages are non-refundable, and participants must adhere to the scheduled start and end times of the sessions.

Unforeseen circumstances may arise that result in rescheduling sessions, in which case the following policy will apply:

- If you cancel the session within 24 days from the date of booking, the session will be compensated free.
- In case of canceling the session on the same day, the session will be deducted from the remaining sessions.
- Personal training sessions are subject to an expiration period of 30 days from the date of participation.
- The duration of the session is between 45 mins to one hour.
- The session cannot be recorded via video, as it is subject to confidentiality between the trainer and the trainee.
- Numbers/emails cannot be exchanged between the trainer and the trainee, and the service is provided through Fitness Storm.
- Postponement is two sessions per month.
- The postponement must be notified at least one day before the session, otherwise the session will be considered cancelled.
- A date must be set to compensate for the postponed session within a week starting from the day of the postponement, or the session is considered cancelled.

PAYMENT PROCESSING

We accept payments through the available options in the application .

PAYMENT CONFIRMATION

Once the payment is made, the confirmation notice will be sent via SMS.

GOVERNING LAW AND JURISDICTION

Any purchase, dispute or claim arising out of or in connection with this application shall be governed and construed in accordance with the laws of Saudi Arabia.

The application Policies and Terms & Conditions may be changed or updated occasionally to meet the requirements and standards.

Therefore, the Customers are encouraged to frequently visit these sections in order to be updated about the changes on the application.

Modifications will be effective on the day they are posted.

THANK YOU